

Improving the quality of your referral course



Overview

This course assists primary care staff in making clinically appropriate suspected cancer referrals and preparing patients. You will be presented with video interviews from specialists and user representatives to consider. These are accompanied by an action plan to put your learning into practice.

This course covers the following topics:

- **Making the right decision:** Clinical decision making and safety netting, including a toolkit to support this
- **Preparing your patient:** What patients want to know when a referral is made, to effectively support them and to reduce the number of DNAs
- **Completing quality referrals:** Information that should be included in the referral to reduce avoidable delays at secondary care

Specialist interviews include

- Dr Richard Roope, RCGP and CRUK, discussing theory and practice behind preparing a patient
- Saeed Shakibai, patient representative, diagnosed with colorectal cancer in 2009

Who is it for?

Primary care professionals across NHS England including GPs and Practice Nurses

1 CPD hour available

Royal College of General Practitioners



Feedback

"This course was useful and I hope it will improve my practice." - GP user

"The added tools are useful to use in consultations." - GP user

With thanks to

